

SCHOOL EMPLOYER ADVISORY COMMITTEE MEETING

August 27, 2003 12 Noon to 2:30 p.m. Room 1170/80, Lincoln Plaza

MINUTES

PRESENT:

Amy Adams Jean Krum Pat Dyba Ann Music Jeff Markov Paula Dirscoll Anthony Suine John Moore Ramona Coker Karl Klun Beth Qualle Rick Duran Brenda Boothe Ken Marzion Ruth Dixson Sharie Ortega Carol Cook Kim Deadmore Carol Hardesty Laurie Ball Sharon Marshal Carolyn Nielsen Lori McGartland Sheila Walker Cheryl Dutton Lynda Joseph **Tammy Britt** Darrell Early Maria Saldana-Garcia Terri McNabb Dawn Evans Mike Hardin Tina Kaufman Debbie Koehler Pam Fowler

LEGISLATION UPDATE

Handouts were distributed with the latest legislative information along with a glossary of legislative terms. Most bills are in the Appropriations Committee. The cut off date for bills going to the Governor is September 12.

EMPLOYER CONTACT CENTER (ERCC) UPDATE

Karen DeFrank, manager for the ERCC, handed out copies of Circular Letter 200-112-03, which speaks to the role of the ERCC and the new toll-free customer service number (888-CalPERS). Her staff have been trained to answer inquiries from employers. Should a call need to be escalated, the call should be answered within 24 hours. Should you have a critical need that cannot wait for a call that was escalated (24 hours' response time), tell the agent that your timeframe cannot wait and that you need a response sooner. The first month the ERCC responded to over 60 thousand calls. The ERCC has seven agents to answer phone calls with a roll over to other staff within AESD. This is a new system and we recognize that it may not take care of all your concerns. However, we are working on ways to improve the system. Comments from attendees were both positive and negative.

CHARTER SCHOOLS

This item was tabled pending responses from CalPERS' Legal Office on a number of questions. When we have received a response from the Legal Office, we will be sending the information out via Circular Letter.

CALPERS EDUCATIONAL FORUM 2003

This year the conference will be held in San Francisco, October 20-22. Some of the workshops are: "The Dollars & Sense of CalPERS, School Reporting," "There's More to ACES Than Meets the Eye!" "Connecting with CalPERS" and "Pools for School Employers – They Aren't for Making Wagers." Registration deadline is September 30, 2003. Copies of the brochure were distributed to members.

NEW BUILDING

Ken provided an update of the construction of the new building across the street from Lincoln Plaza. Some of the areas will be open for use in mid-2005. The satellite offices on Capitol One and the Regional Office off of I-5 (Gateway Oaks) will be moved into this building upon completion. The building will offer more parking spaces with an underground pedestrian walkway to connect the two buildings.

AGENDAS AND MINUTES NOW ONLINE

Ken distributed a handout on the path to view minutes and agendas online. An email will be sent out to members when the agendas/minutes are available for viewing (http://www.calpers.ca.gov/employer/employer.htm).

PROPOSED 2004 MEETING SCHEDULE

The proposed meeting schedule for 2004 was distributed. It was suggested that the October meeting be changed to October 21 (Thursday). If you are aware of any other problems with this schedule, please let Ann Music know.

NEXT MEETING/AGENDA

The following were suggestions for the October 29 meeting:

- (1) Charter Schools
- (2) Contribution Reporting System Update
- (3) Legislation Update

The meeting was adjourned at 1:25 p.m.